

How are the recordings deleted from my account?

The recordings are deleted in the following cases:

- the storage limit is reached (oldest recordings are being deleted to make room for new recordings)
- the storage hours limit is reached. This is often set to 168 hours (Recordings of 1 week old or older are being deleted). This depends on account type and options, like extra storage etc.
- the camera is deleted from the account (all recordings of that camera become unavailable, deleted)
- user account is deactivated (all recordings of all cameras of that user will be deleted)

DISCLAIMER

Cameramanger.com provides no guarantee that any recordings older than 1 month will be available, unless this is especially ordered by the customer.